

## **GOOD TO KNOW INFORMATION:**

One-Time Pest Treatments  
Pest Maintenance Programs  
Guarantees  
Policies, Materials and Contacts  
Termite Control Solutions

# DEAR CUSTOMER

Killroy Pest Control and Sensitive Solutions are here to help you solve your home, yard and commercial pest problems. Since 1956, we have worked hard to stay abreast of the latest technology and techniques to offer the best possible pest control services to our customers. Sharing the public's interest and concern over exposure to pesticides, we view our job as protectors of health, property and the environment.

### **Preparation for your appointment:**

- If you will not be there at the time of service, please email or let our office know of any concerns or special attention needs.
- Bring in pets during the treatment procedure.
- Inform us of any outside events or needed gate codes.



### **During the treatment, your pest professional will:**

- Knock on the door to check in.
- Use his/her Webster to dust around the house to remove spider webs from eaves, door and window frames.
- Inspect the perimeter of the house and the yard and communicate any findings.
- Treat the perimeter and yard as needed.
- Spend between 15-20 minutes each time he visits. (Treatments and procedures will vary with each appointment to best meet the needs of your particular home and the time of the year.)

### **Following the treatment:**

- Some treatments are very targeted, using a low moisture application, and will dry in minutes.
- Other treatments require more moisture for appropriate application. Please avoid those areas for 3 to 4 hours or until dry.
- Depending on the treatment, there may be a slight odor that could linger for a few hours.
- If someone should come in contact with damp areas, please wash hands.
- ***Some pest situations could require 7-10 days to obtain desired results. Please be patient and don't hesitate to call the office if you have any questions.***

### **Our “Pest Maintenance Programs”:**

Sometimes an ounce of prevention is really worth a pound of cure. For those customers who desire pest prevention services, we can custom-tailor a maintenance program to fit your needs and your budget.

Regular visits allow your technician to inspect, monitor and treat for chronic pest problems using the minimum amount of material necessary.

With *today's service* as a start date, you choose the interval (monthly, bi-monthly or quarterly) for maintenance service. You can expect subsequent service days to be approximately the same time of the month. And, you may call us any time you feel you need additional pest help (at no extra charge). You do not have to wait until the next scheduled appointment to make this happen. Your service is guaranteed between scheduled visits.

Killroy or Sensitive Solutions does not require an annual contract. We understand that sometimes life happens and you may need to stop your service... don't worry there will not be a penalty.



### **What pests are covered?**

General maintenance service covers ants, exterior roaches, spiders, aphids, earwigs, and most crawling, perimeter-invading pests.

### **What special, seasonal treatments are included?**

Dormant spraying for aphids and some plant disease is part of your maintenance service. Your pest management professional will treat roses and certain fruit trees during the winter months.

### **Winter Service Program Included.**

Winter applications are an integral part of our program. This is the time when pests are looking for a warm, dry harborage and, even in wet conditions, this could be the most important time to place a protective barrier around your property.

### **By the way, did you know Killroy can also help with these problems?**

Killroy solves termite, bedbug, weed, rodent, wildlife, tree and lawn problems, but these are not included as part of the standard maintenance service. Just ask us for more details!

### **Sensitive Solutions**

*Sensitive Solutions is a division of Killroy Pest Control that specializes in “green” treatments and utilizes materials that are alternatives to conventional pesticides. You may already be one of our Sensitive Solutions customers, but if not, and this approach interests you, please call our office and we’d be glad to have a representative talk with you!*



This service has a **60-day guarantee** (unless it concerns springtails, silverfish, moles, or gophers).

**Payment:**

Payment is appreciated upon completion of the service. ***We accept cash, check or credit cards.***



**Your Responsibilities:**

In accordance with the laws of the State of California, we are required to provide you with the following information prior to the application of pesticides to your property. Additionally, you are required to inform any persons likely to encounter areas we treat so they may avoid unintentional exposure to pesticides. Your service technician will provide you with specific information on pesticides used and areas treated on each service slip or invoice. You will be notified in advance of the new products used that are not on this list.

State law requires that you be given the following information:

**CAUTION: PESTICIDES ARE TOXIC CHEMICALS.**

Structural Pest Control Operators are registered and regulated by the Structural Pest Control Board and apply pesticides which are registered and approved for use by the California Dept. of Pesticide Regulation and the U.S. Environmental Protection Agency. Registration is granted when the state finds that, based on existing scientific evidence, there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized. If within 24 hours following application, you experience symptoms similar to common seasonal illness comparable to the flu, or to an allergic reaction, contact your physician or poison control center and your pest control operator (numbers below) immediately. If rodenticide ingestion occurs, you may experience symptoms of mild shock and/or bleeding.



**WWW.KILLROY.COM // 888-545-5769**

*The following is a list of all the pesticides currently being used by Killroy for structural pest control. Any new chemical not on this list will be noticed separately and discussed with you prior to application.*

#### **Termite Materials:**

Bora-Care (Borate Salt)  
Premise Foam (Imidacloprid)  
Termidor HE (Fipronil)

#### **Frequently Used Pesticides:**

Advance Carpenter Ant Bait (Abamectin)  
Avert Roach Bait (Abamectin)  
Avert Roach Bait Gel (Abamectin)  
Bedlam Plus (3 Phenoxybenzyl,2-dimethyl-3,  
N-Octylbicycloheptenedicarboximide, Imida-  
cloprid)  
Borid Dust (Boric Acid)  
CB-80 Aerosol (Pyrethrum 0.5%)  
Champ (Copper Hydroxide)  
ContracBlox (Bromadiolone 0.005%)  
Cy-Kick Aerosol (Cyfluthrin 0.1%)  
Delta Dust (Deltamethrin 0.2%)  
Dagnet SFR (Permethrin 0/1%)  
Drione Dust (Silica Aerogel + Pyrethrum)  
EcoPco-WPX (Botanical Oils &Pyrethrins)  
Exponent (Butylcarbityl,6-propylpiperonyl)  
Fumitoxin Tablets (Aluminum Phosphide)  
Gentrol (Hydroprene)  
Harmonix (Botanical Oils &Pyrethrins)  
Larva Lur (Propoxyr 2% Bait)  
Precor 1% (Methdprene)  
Maxforce Ant Bait (HydromethylNon 1%)  
Maxforce Ant Gel (Fipronil 0.001%)  
Maxforce Ant Bait Stations (Fipronil 0.01%)  
Maxforce Fly Bait (Imidacloprid 0/5%)  
Maxforce Roach Gel Bait (Fipronil 0.01%)  
Maxforce Roach Bait Stations (HydramethylNon  
2.0%)  
Merit 75W (Imidacloprid)  
Phantom (Chlorfenapyr)  
Pro Control Fogger w/ Cyfluthrin  
PT515 Wasp Freeze (Pyrethrum)  
P T 565 (Pyrethrins)  
Rozol (Chlorophacinone)

Seige Gel Bait (HydromethylNon 2.0%)  
Sevin SL (Carbaryl)  
Suspend SC (Deltamethrin 0.03%)  
Talon G Pellets (Brodifacoum 0.05%)  
Talpid (Bromethalin)  
Talstar Granules (Bifenthrin 0.2%)  
Tempo (Cyfluthrin)  
Tengard (Permethrin)  
Termidor SC (Fipronil 0.06%)  
Timbor (Sodium OctaborateTetrahydrate)  
Transport (Acetamiprid, Bifenthrin)  
Vendetta Roach Bait (Abamectin)  
Wilco Gopher Bait Type 2 (Diphacinone)  
ZP Rodent Bait AG (Zinc Phosphide)

#### **Commonly Used AG Materials (Weed and Tree):**

Ace-Jet, Ima-Jet, Phospho-Jet (Acephate,  
Imidacloprid, Mono-and di-potassium salts)  
Diuron (Diuron)  
Round Up (Glyphosate)  
Speed Zone (2,4D), 2-ethylhexyl ester

#### **FIFRA Section 25(b) Materials (Minimum Risk – No Federal Registration Requirements):**

EcoExempt Dust (Botanical Oils)  
EcoExempt Jet Wasp and Hornet (Botanical Oils)  
Essentria IC3 or Granules (Botanical Oils)  
Mother Earth Granules (Botanical Oils)

#### **Biological Controls:**

Beneficial Nematodes  
Lacewings - Whitefly Predator  
Various Pheromone Traps

For further information contact any of the following:

**Killroy Pest Control and Sensitive Solutions**

**1-888-KILLROY (545-5769) or:**

**For Health Questions, County Environmental Health Departments:**

Alameda: (510) 567-6700 Contra Costa: (925) 692-2500

Merced: (209) 381-1200 San Benito: (831) 637-5367

San Joaquin: (209) 468-3420 San Mateo: (650) 372-6200

Santa Clara: (408) 918-3400 Santa Cruz: (831) 454-2022

**Poison Control Centers**

San Mateo: (800) 876-4766 Stanislaus: (800) 876-4766

San Jose/ Santa Clara (800) 222-1222

Santa Cruz: (800) 662-9886

**For Application Information, County Agricultural Departments:**

Alameda: (510) 670-5232 Contra Costa: (925) 427-8610

Merced: (209) 385-7431 San Benito: (831) 637-5344

San Joaquin: (209) 953-6000 San Mateo: (650) 363-4700

Santa Clara: (408) 918-4600 Santa Cruz: (831) 763-8080

**For Regulatory Information:**

The Structural Pest Control Board: (916) 561-8700

2005 Evergreen St. #1500, Sacramento, Ca 95815